**Finances online**

Digital skills are increasingly essential to financial inclusion – meaning someone can access the best and most affordable products and services to suit their needs.

We know that many of our older people are concerned about access to local bank branches as well as other essential services, and would like volunteers involved in this project to work towards building their guests' confidence doing these things online.

For older people with mobile devices, support to safely download and use banking apps could be invaluable, but there are various activities you could support an older person with to build their confidence:

- ❍ Run through any of the guides relating to money management on Learn My Way, Hi Digital, or Age UK
- ❍ Search for something on Google Shopping
- ❍ Create an online grocery account
- ❍ Get quotes from a comparison site (e.g. for home insurance)
- ❍ Look at switching providers via a service such as Uswitch (e.g. energy)
- ❍ Access local council services online
- ❍ Shop on a site such as eBay or Etsy